With businesses storing and using more data than ever before, protecting it has become critical. Business owners and employees need an easy, secure and reliable way to safeguard data to help minimize the risk of liabilities and losses associated with unexpected events.

Time Warner Cable Business Internet customers can add optional Online Backup to make it easy to back up data on their company’s computers to a secure, off-site location. In a few easy steps, users can set the Online Backup software client to perform backups automatically, sparing them the burden of performing manual backups. A user-friendly administrator portal makes it easy to set up and manage multiple users – regardless of whether they are on-site or in a remote location.

Our Online Backup solution offers capabilities designed specifically for businesses. In addition to files on computers, businesses can also back up server applications, such as Microsoft® Exchange servers. Protect your company’s data with Business Class Online Backup, available with our Business Internet service.

Quick and Easy Setup
- Users can start backing up data immediately after the initial setup

Protection for Your Valuable Data
- Information assets are protected from unauthorized access, disclosure, alteration and destruction with secure, off-site storage

Flexible Solution
- An administrator or individual users can easily configure and customize the service via the software client

Automatic Backups
- Give employees an easy way to automatically back up computer files with minimal disruptions to their work

High Security Standards
- Rely on strict security policies, the latest encryption technologies, and world-class data centers with 24/7 on-site monitoring for optimal protection of your company’s information

Advanced Business Capabilities
- Perform server backups and use advanced configuration options, with no costly hardware or software to purchase
ONLINE BACKUP

Setup Wizard guides users through a fast and easy setup process

Software client allows users to set up automatic or scheduled backups, customize bandwidth usage and define other settings

Local backup option allows users to back up locally to an external device or network drive

Open and locked file support allows for backup of open and locked files, including Outlook PST files

Data encryption provides security with 448-bit Blowfish and 128-bit SSL encryption

Off-site storage protects data in SSAE 16 audited and ISO 27001-certified data centers

Incremental backups save bandwidth and reduce backup time by only backing up new or changed portions of files after the initial backup

Email alerts and user activity reports can be scheduled for delivery to the administrator

30-day version (snapshot) support provides access to file versions from 30 days prior

Server support backs up server applications such as Microsoft® Exchange and SQL® servers

Online administrative console centralizes setup and management

**Features**

**System Requirements**

- RAM 256 MB recommended
- 1 GB hard drive or larger
- Mac: Mac OS® X 10.4 and higher (including servers)
- Internet connection: minimum upload speed of 128 Kbps, broadband connection recommended
- Web browser: Internet Explorer®, Firefox®, Safari®, Opera®, Google Chrome™

**Storage Tiers**

<table>
<thead>
<tr>
<th>Storage Space (in GB)</th>
<th>Monthly Rate*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Up to 10 GB</td>
<td>$5.95</td>
</tr>
<tr>
<td>Up to 20 GB</td>
<td>$9.95</td>
</tr>
<tr>
<td>Up to 50 GB</td>
<td>$17.95</td>
</tr>
<tr>
<td>Up to 100 GB</td>
<td>$35.95</td>
</tr>
<tr>
<td>Up to 250 GB</td>
<td>$87.95</td>
</tr>
<tr>
<td>Up to 500 GB</td>
<td>$179.95</td>
</tr>
<tr>
<td>Up to 1 TB (1,000 GB)</td>
<td>$349.95</td>
</tr>
</tbody>
</table>

*Subscription to Time Warner Cable Business Internet service is required. One-time $10 setup fee may be charged. Price excludes equipment, taxes and fees. Incremental 100 GB packages are available for $34.95 more per month with the purchase of the 500 GB or 1 TB tier.

**Comprehensive Solutions Working Together for Your Business**

At Time Warner Cable Business Class we know the path to success begins with a deep understanding of your business challenges and requirements. That’s why we have Business Solutions Specialists who partner with you to carefully assess your needs – then recommend affordable and flexible solutions that fit your budget and help meet your evolving business demands.

Our industry-leading, business-class Internet, WiFi, Voice, Television and Cloud solutions help businesses operate efficiently and help maximize productivity. Backed by our advanced, fiber-rich network engineered for performance – you can count on reliable connectivity from a trusted partner.

business.twc.com