

TIME WARNER CABLE BUSINESS CLASS

Microsoft® Outlook® with Exchange

Efficient communications are at the core of every successful business. To stay productive, companies must connect in a reliable manner with anytime, anywhere communications. That is why Time Warner Cable Business Class includes Microsoft Outlook with Exchange with qualified Internet Access plans.*

Powered by Microsoft Exchange Server, Outlook provides efficient access to communication features, such as e-mail, calendars and contact lists, that can help drive business productivity, on the go, from virtually any device. This integrated solution is ideal for managing time and information by connecting across various devices and synchronizing the information that reaches users — allowing them to search quickly, organize work, and share information.

Microsoft Outlook with Exchange is included in Online Software services provided by Time Warner Cable Business Class. Online Software minimizes your need to invest in software, hardware and other IT resources. By making these services available on demand, you have the flexibility to add or change services based on the specific needs of your business. Using the self-service portal, you can quickly and easily set up and manage Online Software. By working with a single vendor, you have the convenience of one bill and one point of contact.

Streamline your company's communication services today with Microsoft Outlook with Exchange from Time Warner Cable Business Class. In addition to Online Software, we offer a broad range of Internet, Phone, Cable TV and Ethernet solutions. Contact your local Time Warner Cable Business Class representative for a free consultation today.

- > **Greater Productivity** — Integrate company communications so everyone stays connected and productivity can be increased through streamlined collaboration.
- > **Cost-Effective** — Avoid the cost associated with managing and maintaining conventional software.
- > **Convenience** — Enjoy anywhere access so users can check e-mail or locate important contacts via desktop, laptop or mobile device.
- > **Simplicity** — Implement easy-to-use, corporate-class communication tools for messaging and information while on the go.



You first. The technology follows.™

Microsoft® Outlook® with Exchange

Benefits

- > **Get anytime, anywhere access** to e-mail, contacts, calendar and task lists using multiple devices, such as home or office PCs and smartphones
- > **Increase office productivity** with integrated e-mail, scheduling and information-sharing tools
- > **Reduce common security risks** associated with e-mail files, with spam control and virus scanning
- > **Rely on 24x7 professional support** for assistance with set-up, migration and technical troubleshooting

Features

- > Secure e-mail system powered by Microsoft Exchange Server to enhance collaboration, efficiency and productivity
- > With integrated calendars, users can easily set up meetings by being able to view schedules of colleagues, send meeting invitations and track responses
- > Contact and distribution lists are centrally maintained and shared throughout the organization
- > Integrated e-mail notification allows tasks to be created, assigned and tracked for basic project management and personal time management
- > Backed-up files are stored on data center servers, with copies replicated to computers and mobile devices that access the service with the ability to restore mailboxes
- > E-mails are protected from spam and viruses by an enterprise-grade, e-mail security application from Postini®

Available Options:

- Outlook® Web Access includes:**
 - Browser-based access to Outlook
 - 1GB mailbox
- Outlook Full Access includes Outlook Web Access, plus:**
 - Free Outlook or Microsoft Entourage® client
 - 6GB mailbox with option to purchase additional space
 - Mobile device access via ActiveSync compatible devices (e.g., Microsoft Windows® Mobile, iPhone® 2.0, iPad™, Android™, Palm®)
 - Connectivity to the BlackBerry® Enterprise Server (BES) for real-time synchronization between a BlackBerry device and Outlook, with the purchase of the BlackBerry Access add-on option

System Requirements

- > Windows support with Outlook or Mac® support with Entourage
- > Outlook Web Access with Internet Explorer® 6.0 or later, or Firefox® 3.0 or later
- > Domain name is required. If you need a domain name, please contact your Time Warner Cable Business Class representative.
- > BlackBerry Access add-on requires BlackBerry device with data services

* Availability of Microsoft Outlook with Exchange is limited to qualified Internet Access plans. To find out which plans qualify, please contact your Time Warner Cable Business Class representative.

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